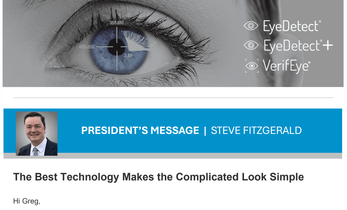
converus | NEWS
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PRESIDENT'S MESSAGE | STEVE FITZGERALD

The Best Technology Makes the Complicated Look Simple

Hi Greg,



There was a time when riding an elevator required a trained professional.

Elevator operators were responsible for controlling the speed, aligning the elevator precisely with each floor, and ensuring passengers arrived safely at their destinations. It required training, experience, and careful attention.

Today, we step into an elevator, press a button, and barely give it a second thought. What changed?

It wasn't that elevators became less sophisticated. Quite the opposite. The technology became so advanced that much of the complexity was handled automatically.

The complicated became simple.
And elevators are hardly the only example. Producing a professional video once required expensive cameras, studios, and trained technicians. Today, anyone can record, edit, and share a high-quality video from a smartphone. Developing photographs once required darkrooms, chemicals, and specialized equipment. Now we capture and share images instantly. And driving to an unfamiliar place once meant unfolding maps and planning routes. Today, my phone GPS has saved many arguments and says exactly where to turn.

In each case, the technology became more sophisticated while the experience became remarkably simple.

That's what great technology does. It takes something complicated and makes it accessible to more people.



And that's exactly what we're doing at Converus.

For years, organizations seeking to verify information or assess credibility have faced challenges involving specialized processes, resources, time, and cost. These challenges have often made it difficult to incorporate truth verification into everyday business operations.

EyeDetect and VerifEye are changing that.

Our technologies use sophisticated science, automated analysis, and advanced, research-based algorithms to make truth verification more accessible, efficient, and practical.

With EyeDetect, organizations can train and **certify their own existing personnel** to administer tests without requiring years of specialized education. VerifEye takes accessibility even further, using an ordinary smartphone to bring innovative truth-verification capabilities to more environments and applications. *(See the next section in this newsletter for exciting news about certification.)*

Behind these technologies are years of research, development, and sophisticated analysis. Yet the experience for the people using them is designed to be remarkably straightforward.

Technology doesn't have to make us experts in everything. It allows us to accomplish things that once seemed complicated, expensive, or out of reach.

The next time you step into an elevator, record a video, or follow GPS directions, consider how much sophisticated technology is working behind the scenes to make those everyday activities so simple.

Then imagine what that same principle can do for truth verification.

At Converus, we're making sophisticated truth-verification technology easier to access and use.

The technology is sophisticated. Getting to the truth doesn't have to be.

Best,

Steve

Steve Fitzgerald
President & CEO

P.S. - Forward this email to others interested in the world's most advanced credibility assessment technologies. If you have industry news or would like to share your experience using EyeDetect or VerifEye, we'd love to hear from you. Email info@converus.com.

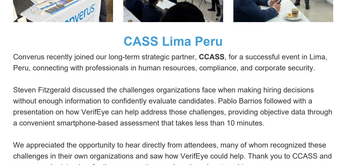
TECH SUPPORT UPDATE

Introducing the New Converus Training Portal

Making our technology easier to use also means making it easier for our customers and partners to learn how to use it.

Throughout Converus' history, our approach to training has continued to evolve. In our early days, we often flew teams to our corporate headquarters for a week of in-person training. During the pandemic, we shifted to live virtual training sessions led by our staff. Those sessions were so successful that we began recording them, allowing participants to complete training on their own schedules.

Over time, this grew into an extensive online library of training videos and resources. Now, we're taking the next step.



At the beginning of next month, we'll launch a new Learning Management System (LMS), developed in-house to bring all of our training resources together in one convenient online portal. The new portal is designed to make training easier to complete, track, and revisit. Whether you're introducing a new team member to EyeDetect or VerifEye or simply refreshing your own knowledge, the system offers several improvements:

1. Shorter, More Focused Courses
We've worked with our training team and gathered feedback from previous participants to streamline our courses. The new videos are shorter, easier to follow, and focused on the information you need to get started and use our products effectively. Additional articles and reference materials will also be available for those who want to explore specific topics in more detail.

2. Progress Tracking and Certificates
With training consolidated into one learning management system, you can track your own progress as well as the progress of your team. You'll no longer have to guess where someone is in their assigned training. Completed courses and certificates will be available directly in the portal, making it easier to access current certifications whenever you need them.

3. Easy Access to Reference Materials
All of our training videos, articles, and resources will be organized in one place, making it easier to find answers when questions come up. Need a refresher on running a test or logging in after a few weeks away? You can quickly return to the relevant course or reference material. We'll also continue adding resources as new questions and training needs arise.

We're excited to make this new training experience available to our customers and partners. Our goal is to make learning easier, help teams get up to speed faster, and give everyone a convenient place to return whenever they need a refresher.

Look for more information and access instructions as we prepare to launch the new portal at the beginning of next month.

CONVERUS EVENTS

CASS Lima Peru

Converus recently joined our long-term strategic partner, **CCASS**, for a successful event in Lima, Peru, connecting with professionals in human resources, compliance, and corporate security.

Steven Fitzgerald discussed the challenges organizations face when making hiring decisions without enough information to confidently evaluate candidates. Pablo Barrios followed with a presentation on how VerifEye can help address those challenges, providing objective data through a convenient smartphone-based assessment that takes less than 10 minutes.

We appreciated the opportunity to hear directly from attendees, many of whom recognized these challenges in their own organizations and saw how VerifEye could help. Thank you to CCASS and everyone who joined us for the conversations and continued partnership.

AIPP Merida Mexico

Converus was represented by Gerardo Martínez at the X Congreso Internacional AIPP, held October 12–16, 2026, in Mérida, Mexico, where he connected with professionals from across Latin America's polygraph community. The event provided a valuable opportunity to meet potential partners, strengthen existing relationships, and introduce more professionals to EyeDetect and VerifEye.

Conversations focused on how Converus technologies can complement existing credibility assessment practices and help service providers expand their capabilities. From pre-employment screening and periodic employee evaluations to investigations, these solutions offer additional ways to address the needs of clients across different sectors.

Beyond introducing our products, the congress offered an opportunity to hear directly from practitioners about their experiences, operational challenges, and interest in incorporating new technologies into their services.

We were pleased to establish new connections and generate business during the event. We thank the AIPP organizers and everyone who took the time to connect with us, and we look forward to building on these conversations to support the continued growth of our partner network throughout Latin America.

ABOUT CONVERUS

Converus provides scientifically validated credibility assessment technologies. VerifEye® (U.S. patent pending) is the world's first mobile app to help organizations or individuals accurately verify the truth about a person — including background, identity, creditworthiness and claims — in about 10 minutes. EyeDetect®, which detects deception by measuring involuntary eye behavior, is a fast, accurate, affordable, noncontact, scalable, and fully automated option to polygraph. EyeDetect® (U.S. patent pending) is the world's first automated polygraph, making the testing process impartial, accurate, and less intrusive (than a traditional polygraph). It assesses credibility by monitoring and recording ocular activity plus physiological activity similar to a traditional polygraph. Customers worldwide use the product line for screening and investigations to help protect countries, corporations and communities from corruption, crime and threats. Converus is headquartered in Lehi, Utah, USA. Visit: converus.com

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Converus Inc., 610 S. 850 E., Suite 4, Lehi, UT 84043, United States