

From Weeks to Minutes: How EyeDetect Transformed Tarrant County's Screening Process

"EyeDetect cut 2–3 weeks from our hiring process and gives us instant easy to read results. We can test 20 applicants in a day in-house. My only regret is that we didn't start using EyeDetect sooner."

Sergeant Mike Opdahl, Backgrounds and Recruiting.



ABOUT THE AGENCY

The Tarrant County Sheriff's Office located in Fort Worth Texas was founded in 1850 and is the largest law enforcement agency in Tarrant County, the 7th largest in Texas, and serves a jurisdiction over 832 square miles and 2.2 million citizens with over 1400 employees.

THE CHALLENGE

Tarrant County Sheriff's Office outsourced polygraph tests as part of their pre-employment screening process, which led to scheduling difficulties, delays in testing, and wasted time waiting for test results. This created a backlog of applicants, slowed hiring, increased the workload for background investigators, and contributed to prolonged staffing shortages that impacted operational readiness.

THE SOLUTION

Tarrant County Sheriff's began seeking an immediate solution to increase efficiency in the hiring process, save time and money, while still hiring applicants of quality and honor. They were introduced to EyeDetect by a neighboring police department and did a one-day free pilot.



EYEDETECT IMPLEMENTATION

In January 2026, the Tarrant County Sheriff's Office implemented EyeDetect for pre-employment screening, criminal and internal affairs investigations. Several background investigators were trained in one day and immediately began testing applicants. Employees from their Criminal Investigations Division (CID) and Internal Affairs Division (IA) participated in two days of training to learn how to administer and write customized tests based on their specific case facts.

RESULTS

- Within two months of adopting EyeDetect, the Tarrant County Sheriff's Office has been able to:
- Administer over 300 tests in-house and receive results within minutes, **eliminating 3 weeks of waiting time per applicant**
 - Reduced hiring timeline from **3-4 months to 2.5 months**
 - Project the testing of **150+ people each month, 3X their previous tests at the same price**
 - High quality candidates not lost to other agencies

BENEFITS

- **Faster hiring decisions and scheduling flexibility** keep vacancies low and staffing stable
- **Early screening** prevents wasted time on unqualified applicants
- **Improved applicant experience** with shorter sensor-free tests
- **Greater confidence in the integrity and consistency** of their screening process
- **Enhanced investigative capabilities** for IA and CID cases

By adopting EyeDetect, the Tarrant County Sheriff's Office has created a faster, more reliable, and more cost-effective hiring and investigative process—strengthening both staffing stability and overall public safety operations.