

Page PD Quickly Recoups EyeDetect+ Investment with More Efficient Hiring Process

"I am a million percent behind EyeDetect+! I cannot possibly say enough good things about the equipment and technology."

Lieutenant Ted Barnard
Page Police Dept.



BACKGROUND

[The Page Police Dept.](#) is located in the heart of Arizona's Lake Powell region. With a population of around 7,500 residents and millions of annual visitors, ensuring the safety of both locals and tourists is critical. The department comprises 24 sworn officers and 22 civilian staff, each dedicated to maintaining the peace and upholding justice across a 17-mile radius.

As the gateway to some of the country's most visited natural landmarks, including the Glen Canyon National Recreation Area and Antelope Canyon, Page PD officers must be prepared to handle diverse challenges. Selecting the right individuals is crucial.



CHALLENGE

Page PD relied on traditional polygraph tests for pre-employment screenings. However, the department faced challenges. The polygraph testing process required candidates to travel out of town, making it time-consuming and costly while reducing the number of candidates who applied for positions, limiting their talent pool.

Moreover, Page PD felt there was a lack of personal connection with candidates, as many screenings were conducted off-site by third-party examiners. They needed an accurate, more efficient, cost-effective solution that would allow them to invest more in their candidates in-house and ensure the best hires possible.

EYEDetect+ IMPLEMENTED

In October 2023, Page PD became the first law enforcement agency in Arizona to implement [EyeDetect+](#), an advanced credibility assessment tool that meets the criteria for what has been defined as a "polygraph" by the Arizona Peace Officer Standards and Training Board. As the world's first automated polygraph, EyeDetect+ is impartial, accurate, and less intrusive than a traditional polygraph while capturing the same physiological data as a polygraph plus ocular data.

Training to use EyeDetect+ only took a day, with in-person and online follow-up training sessions. With EyeDetect+, personnel at Page PD can test all law enforcement pre-employment applicants, offering a modern solution to their hiring process.

RESULTS

- **Time Savings:** EyeDetect+ test take 20-45 minutes. No additional travel to a polygraph facility is required. As such, screening of job applicants was reduced by about six hours.
- **Cost Savings:** The cost savings to the department, when compared to the expense's incurred from the traditional polygraph, has been enough to quickly pay for the EyeDetect+.
- **Increased Confidence in Hires:** Page PD now feels much more confident they're hiring honest, trustworthy officers. EyeDetect+ tests are more streamlined and objective, reduce bias and ensure individuals who are well-suited to the demanding expectations of a [law enforcement officer](#) are identified.