Introduction and Product Overview

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Agenda

- Product Comparison
- Testing Process
- Responsibilities: Proctor vs Admin
- Test Protocols
- Training Certificates & Requirements

Converus Solutions

EyeDetect®

1st Ocular Lie Detector

2014

EyeDetect®+

1st Automated Polygraph

2021

VerifEye™

1st App to Verify Truth

(U.S. patent pending)

2024

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Product Comparison

Feature	EyeDetect	EyeDetect+	VerifEye
Test length	15-35 minutes	20-50 minutes	10-15 minutes
Hardware	Laptop with eye tracker	Laptop, Physio Tracker and eye tracker	Cellphone
Accuracy	86-88%	89-91%	79-80%
Available Languages	Depends on protocol	52	Whatever phone supports
Who proctors?	Trained Test Proctor	Trained Test Proctor	Trained Test Proctor or Self-Administered
Where are results?	Online Dashboard	Online Dashboard	Online Dashboard 3rd Party w/ SDK
Reading required?	MCT and DLC protocols Eyeglasses/Contacts OK	HMCT protocol Eyeglasses/Contacts OK	No No eyeglasses Contacts OK
How to answer Q's?	Read (hear) and click mouse	Read (hear) and click mouse	Listen and reply

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General Testing Process

1
Ready the Test

- Determine test topics
- Examinee suitability
- Create test

2
Prepare for Appointment

- Assemble Station
- Prepare Room
- Test Equipment

3
Prepare Examinee

- Pretest checklist

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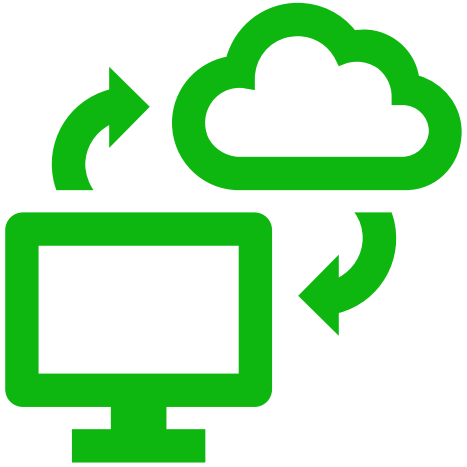
General Testing Process

4
Administer Test

- Test Structure
- Monitor Test

5
Score Test

- Internet upload



6
Evaluate Test Results

- Dashboard Training

7
Send Results to Client

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General Testing Process - Preemployment

7
Post Test Interview

- Admissions
- Determine if disqualifying

8
Retest If Needed

- Indirect Question
- Withholding further

9
Send Results

- Evaluate new results and send

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General Testing Process – VerifEye Self-Administer

1
Ready the Test

- Determine test topics
- Examinee suitability
- Create test

2
Send Test Link

- Set customer expectations

3
Evaluate Results

- Dashboard Training

4
Retest If Needed

5
Send Results to Client

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Responsibilities – Proctor vs Admin

Step	Test Proctor	Administrator	VerifEye - Solo
1		Ready the Test	Ready the Test
2	Prepare for Appointment		Send Test Link – Set Customer Expectation
3	Prepare Examinee – Pretest Checklist		
4	Administer Test		
5	Score Test		
6		Evaluate Test Results	Evaluate Test Results
7	Post Test Interview		Retest If Needed
8	Retest If Needed		
9		Send Test Results	Send Test Results

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Training Courses & Certificates

EyeDetect Standard	EyeDetect Test Proctor	EyeDetect Administrator	EyeDetect Test Proctor+	
VerifEye Standard	VerifEye Specialist	**VerifEye Advanced**	VerifEye Test Writer	
EyeDetect Advanced	EyeDetect MCT Test Writer	EyeDetect AMCT Test Writer	EyeDetect HMCT Test Writer	EyeDetect HDLC/DLC2 Test Writer
Other	Tech Support Specialist	Investigative Interviewer		

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Presentation Styles and Options

COMING SOON!

1

SLIDES

- Video
- PDF of slides

2

LIVE DEMO

- Video
- PDF Guides

3

PRECORDED VIDEO

- Video
- PDF Guides

4

SCHEDULED WORKSHOPS

- Weekly
- Virtual custom assistance

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Workshops

- FREE
- 1 hour
- 10 available slots

EYEDETECT STANDARD

TEST WRITER MCT

TEST WRITER DLC

VERIFEYE SPECIALIST

VERIFEYE TEST WRITER

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General Course Requirements & Steps

1. Complete or fulfill any required prerequisites
2. Watched required videos/review required resources
3. Pass online test (90%)
4. Complete any required practical application exercise(s)
5. **Optional:** Attend weekly workshop for added assistance – Can replace *Test Examples* video for test writer courses

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EyeDetect Test Proctor: 3 – 4 hours

1. **Prerequisites** — NONE
2. **Videos**
3. **Online Test** — 55 Questions – 90%
4. **Practical Application** — NONE
5. **Workshop** — EyeDetect Standard

REQUIRED VIDEOS – TOTAL ≈ 3 HOURS

- Test Information Overview
- Test Protocols
- Examinee Suitability
- Prepare Testing Room
- Assembling a V4 Station
- Know Your Station Features
- Test Equipment
- Prepare Examinee – Pretest Checklist
- How to Administer a Test
- EyeDetect Manager
- How to Handle Confession & Interruptions
- EyeDetect Number Test

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EyeDetect Administrator: 2 – 3 hours

1. **Prerequisites** — EyeDetect Test Proctor
2. **Videos**
3. **Online Test** — 65 Questions – 90%
4. **Practical Application** — NONE
5. **Workshop** — EyeDetect Standard

REQUIRED VIDEOS – TOTAL ≈ 2 HOURS

- Welcome to Admin – Account Overview
- Introduction to Dashboard
- Test Results – Guidance Categories
- Test Result Examples
- Dashboard: Charts, Accounts, Licenses & Tools
- Why Do Examinees Pass or Fail?
- Base Rates of Guilt (BRG)

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EyeDetect Test Proctor+: 2 – 3 hours

1 Prerequisites

1. EyeDetect Test Proctor
2. Access to Physio Tracker v2

2 Videos

REQUIRED VIDEOS – TOTAL ≈ 1 HOUR

- Preparing for an EyeDetect+ Test
- Assemble Physio Tracker v2
- Apply Physio Tracker v2 Sensors
- EyeDetect+ Manager

3 Online Test

40 Questions – 90%

4 Practical Application

Administer 2 Hybrid Tests (HMCT or HDLC)

5 Workshop

EyeDetect Standard

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VerifEye Specialist: 4 – 5 hours

1. **Prerequisites** — NONE
2. **Videos**
3. **Online Test** — 80 Questions – 90%
4. **Practical Application** — NONE
5. **Workshop** — VerifEye Specialist

REQUIRED VIDEOS – TOTAL ≈ 4 HOURS

- Introduction to VerifEye
- Test Information Overview
- Test Protocols
- Introduction to Dashboard
- VerifEye Dashboard
- VerifEye Solo Mode Specifics
- Examinee Suitability
- Prepare Testing Room
- Prepare Examinee – Pretest Checklist
- VerifEye Proctor Mode Specifics
- VerifEye Number Test

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VerifEye Test Writer: 4 – 5 hours

1. **Prerequisites**
   1. VerifEye Specialist
   2. Personal Login to VerifEye Dashboard
2. **Videos**

REQUIRED VIDEOS – TOTAL ≈ 3 HOURS

- Introduction to Test Writing
- Introduction to VerifEye Test Writer
- Comparison Topics in Test Writing
- VerifEye Test Examples - *can be replaced by VerifEye Test Writer workshop*

3. **Online Test** — 50 Questions – 90%
4. **Practical Application** — Submit Practical Exercises for Review
5. **Workshop** — VerifEye Test Writer

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Investigative Interviewer: 6 – 7 hours

1. **Prerequisites** — NONE
2. **Videos** — **REQUIRED VIDEOS – TOTAL ≈ 6 HOURS**
   - Investigative Interviewer
3. **Online Test** — 85 Questions – 80%
4. **Practical Application** — NONE
5. **Workshop** — NONE

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Tech Support Specialist: 3 – 4 hours

1 Prerequisites

1. EyeDetect Test Proctor
2. EyeDetect Administrator
3. Personal Login to Dashboard

2 Videos

REQUIRED VIDEOS – TOTAL ≈ 3 HOURS

- Tech Support Specialist

3 Online Test

90 Questions – 90%

4 Practical Application

NONE

5 Workshop

NONE

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EyeDetect MCT Test Writer: 5 – 6 hours

1 Prerequisites

1. EyeDetect Test Proctor
2. EyeDetect Administrator
3. Personal Login to Dashboard

2 Videos

REQUIRED VIDEOS – TOTAL ≈ 3 HOURS

- Introduction to Test Writing
- Introduction to MCT
- Comparison Topics in Test Writing
- MCT Test Examples – *can be replaced by MCT workshop*
- Test Manager – MCT

3 Online Test

50 Questions – 90%

4 Practical Application

Submit Practical Exercises for Review

5 Workshop

MCT Test Writer

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EyeDetect AMCT Test Writer: 2 – 3 hours

1. **Prerequisites**
   1. EyeDetect MCT Test Writer
   2. Personal Login to Dashboard
2. **Videos**
   - **REQUIRED VIDEOS – TOTAL ≈ 1/2 HOUR**
     - EyeDetect Audio MCT (AMCT)
3. **Online Test**
   - 15 Questions – 90%
4. **Practical Application**
   - Submit Practical Exercises for Review
5. **Workshop**
   - MCT Test Writer

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EyeDetect HMCT Test Writer: 2 – 3 hours

1. **Prerequisites**
   1. EyeDetect MCT Test Writer
   2. Personal Login to Dashboard
   3. Access to Physio Tracker v2
2. **Videos**
   - **REQUIRED VIDEOS – TOTAL ≈ 1/2 HOURS**
     - EyeDetect Hybrid MCT (HMCT)
3. **Online Test**
   - 20 Questions – 90%
4. **Practical Application**
   - Submit Practical Exercises for Review
5. **Workshop**
   - MCT Test Writer

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EyeDetect DLC2/HDLC Test Writer: 5 – 6 hours

1 Prerequisites

1. EyeDetect Test Proctor
2. EyeDetect Administrator
3. Personal Login to Dashboard

2 Videos

REQUIRED VIDEOS – TOTAL ≈ 3 HOURS

- Introduction to Test Writing
- Introduction to DLC
- DLC2/HDLC Test Examples – *can be replaced by the DLC workshop*
- Test Manager – DLC

3 Online Test

50 Questions – 90%

4 Practical Application

Submit Practical Exercises for Review

5 Workshop

DLC Test Writer

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Summary of Training Process

Course	Pre- Req Course	Access Physio Tracker v2	Personal Login to Dashboard	Watch Videos	Pass Online Quiz	Pass Practical Application Exercises	Optional Virtual Workshop
EyeDetect Test Proctor				X	X		X
EyeDetect Administrator	X			X	X		X
EyeDetect Test Proctor+	X	X		X	X	X	X
VerifEye Specialist				X	X		X
VerifEye Test Writer	X		X	X	X	X	X
Investigative Interviewer	X			X	X		
Tech Support Specialist	X		X	X	X		
EyeDetect MCT	X		X	X	X	X	X
EyeDetect AMCT	X		X	X	X	X	X
EyeDetect HMCT	X	X	X	X	X	X	X
EyeDetect HDLC/DLC2	X		X	X	X	X	X

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Certificates of Completion

- Converus provides certificates.
- Certificates are valid for 2 years.

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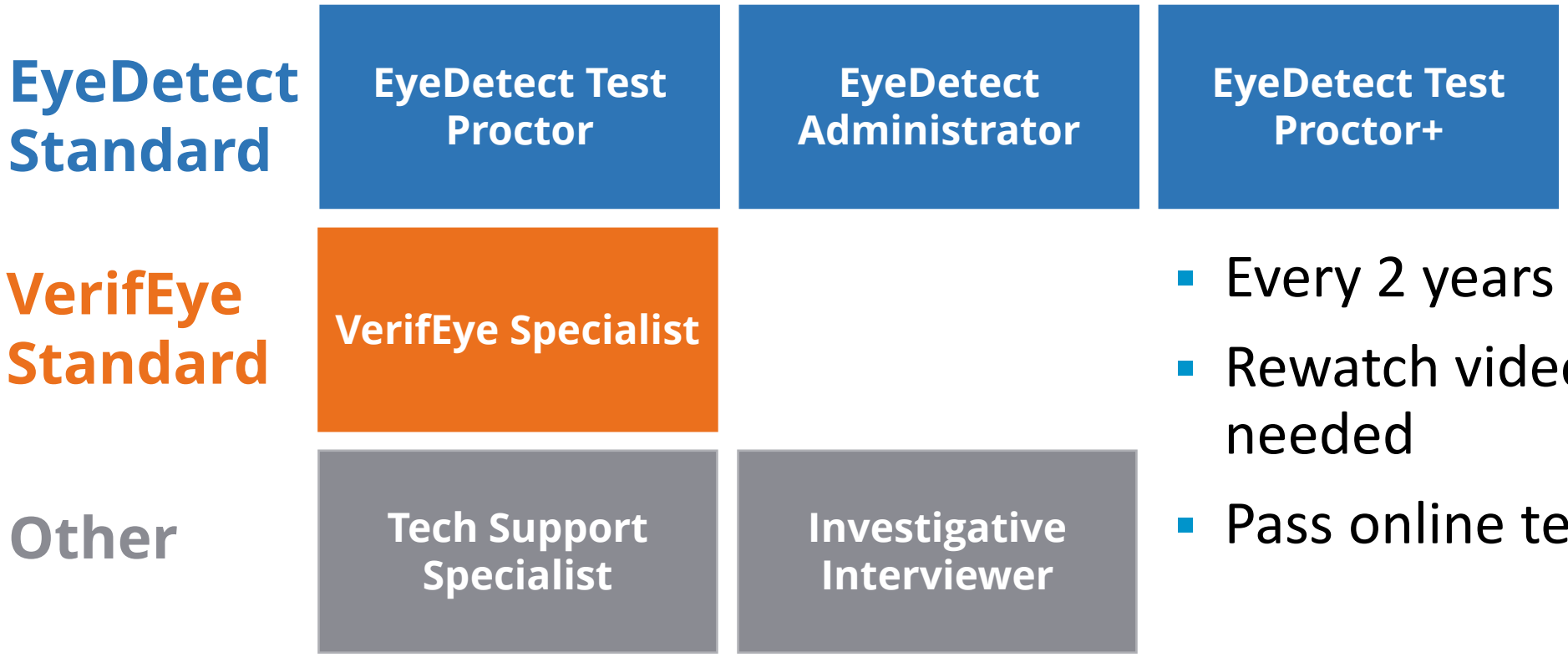
Certificate Renewal



- Every 2 years
- Rewatch videos if needed
- Pass online test

If certificate expires - use without current certificate.

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Certificate Renewal – Test Writers

EyeDetect MCT Test Writer

EyeDetect DLC2/HDLC Test Writer

EyeDetect AMCT Test Writer

EyeDetect HMCT Test Writer

VerifEye Test Writer

- Every 2 years
- If less than 3 tests
  - Test Manager access auto-disabled
- Converus sends formal evaluations
  - 80% = auto-renewal
  - Less than 80% = redo and submit for reevaluation
    - Redo incomplete, certificate expires
    - Have 12 months to complete redo to reenable access
    - After 12 months, must redo entire course
  - Can submit tests for review or evaluation prior to expiration date.

If certificate expires - Test Manager access disabled

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Thanks