Law Enforcement Agency Can Screen Up to 20 Job Applicants in 1 Day

"We only have good things to say about EyeDetect. It's been so beneficial to us in cost savings and time savings."

Josh Hardee,
Lieutenant, Professional Standards and Conduct

BACKGROUND

The Wyoming Highway Patrol (WHP), established in 1933, are "Guardians of the cowboy state." Headquartered in Cheyenne, this agency has divisions scattered throughout the 9th largest state in the U.S. The agency has over 250 employees — including 200 sworn troopers, civilian employees and dispatchers. WHP continually recruits to fill open positions across the agency.

CHALLENGE

WHP had several challenges in its recruiting, including finding and hiring better quality job applicants, and streamlining the hiring process to be more cost efficient, faster, noninvasive and unbiased. Always in a budget crunch, WHP desperately needed to find a more cost-effective job applicant screening method. They also looked for a more neutral lie detection technology rather than one with a human examiner that could potentially show bias based on an applicant's appearance.

WHP used polygraph and integrity tests for several years but found them lacking. They were introduced to EyeDetect in 2019.

EYEDETECT IMPLEMENTED

After a successful pilot test with EyeDetect in May 2019, WHP purchased 3 EyeDetect stations for screening officers and civilian staff. Polygraph was used during the transition, but soon the agency decided to only use EyeDetect. In addition to the previously stated challenges it resolved, WHP also found EyeDetect easier to administer and required minimal training.

RESULTS

The WHP screening process takes less than an hour and includes a pre-test interview followed by an EyeDetect test. With two test administrators and three EyeDetect Stations, WHP can screen 16-20 job applicants in a day.

WHP has also been very impressed by the impartiality and cost savings of EyeDetect.

"There's absolutely no bias with EyeDetect," said Lieutenant Josh Hardee, responsible for the Professional Standards and Conduct division. "With a polygraph examiner, there can be some bias. They're human, it's just natural. And to take that out of it, I believe we're getting better results with our deception testing. Plus, we definitely saved a lot of money switching over to EyeDetect from polygraph and have a much more efficient method for getting quick lie detection results."

Hardee also appreciates the ability to get test results on specific issues by using EyeDetect's unique Multi-issue Comparison Test.

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