

The **COVID-19 pandemic** impacts our families, businesses and communities globally. During these unprecedented times, health and safety are a top priority. Converus will take all necessary precautions to reduce the spread of the virus, per the recommendations by the Center for Disease Control.

To our Converus customers: Rest assured we'll continue to do all we can to provide any support you may need.

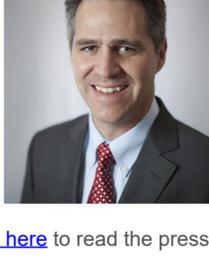
May all of you remain safe and healthy. *Better days are ahead.*

~ Converus

### Message from Converus President and CEO

## Why EyeDetect's Audio MCT Test is Revolutionary

Since EyeDetect's 2014 release, examinees have been required to read and answer a series of true/false questions during a 15- to 30-minute automated test.



Well, not any longer.

After years of testing, we now announce the availability of the EyeDetect Audio Multi-issue Comparison Test (MCT) or EyeDetect Audio MCT. [Click here](#) to read the press release.

This new EyeDetect Audio MCT is revolutionary for 5 reasons:

1. With the EyeDetect Audio MCT, examinees are not required to read. The entire screening or diagnostic test is read to the examinee.
2. The Audio MCT has no inconclusive scores, only credible or not credible outcomes.
3. By automating testing with a computer and an algorithm, no human examiner is required to score tests. All examinees are treated the same.
4. Our final [lab study](#) with 181 subjects showed the average accuracy to be 81%.
5. The Audio MCT requires a text-to-speech (TTS) voice, which is available for the most common languages. EyeDetect currently supports 34 languages.

Over the years, many companies have asked us for a version of EyeDetect for those that cannot read, including mining companies — where 10-20% of the employees can't read — and companies in countries where foreign or immigrant laborers with low education levels are utilized.

Based on the needs and requests already received, we expect the Audio MCT will quickly be deployed worldwide.

Please [email](#) or call +1 801.331.8840 for more information.

### Welcome New Service Partners

A warm welcome to our newest Converus Service Partners:

- Gerard Horn, New York
- Eye Spy, South Africa

We continue to attract the best of the best in the credibility assessment industry. (Want to become a Converus Service Partner? [Click here.](#))

Click the forward button above to send this newsletter to others interested in our advanced credibility assessment tools. And please share industry news with us! We'd love to hear from you. Email: [info@converus.com](mailto:info@converus.com).

Todd Mickelsen  
President and CEO

[Converus, Inc.](#)

## EyeDetect in the News



## Press Releases



### Converus Releases First Automated Lie Detector Test for Those that Cannot Read

[READ MORE](#)

## EyeDetect Training in Lima, Peru



Flo Bou, the Converus Customer Success Manager for Latin America, provided EyeDetect training to Acceso's staff in Lima, Peru on March 11-13. Acceso, a financial services company, uses EyeDetect extensively to reduce its loan risks. The company estimates it will save approximately \$1 million in a two-year period.

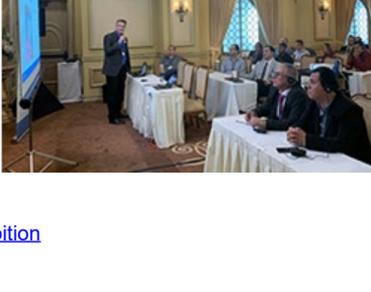
## Upcoming Events

April 21-23, 2020

[Advanced EyeDetect Training](#)

(Online or at Converus Headquarters, Lehi, UT)

**NOTE:** Due to current travel restrictions, Converus is also offering this advanced training virtually (via \*Zoom.us) — [Register](#)



July 19-20, 2020

[FBINAA National Annual Training Conference and Exhibition](#)

(New Orleans, LA)

## About Converus

Converus provides scientifically validated credibility assessment technologies. EyeDetect® detects deception at 86-90% accuracy in 15-30 minutes by analyzing eye and other behaviors. IdentityDetect® detects falsified identities at 91% accuracy in about 1-3 minutes by analyzing subtle variations in the somatic nervous system.

These technologies help protect countries, corporations and communities from corruption, crime and threats.

Converus is headquartered in Lehi, Utah, USA. Visit: [www.converus.com](http://www.converus.com)

